

Crisis turned into an opportunity: INSTALLATION DURING LOCKDOWN



Amid the lockdown in INDIA and temporary shut down of factories, Vedic Pac-Systems service team installed and commissioned "CHOCOTECH SUCROTWIST®" continuous binder kitchen. This machine will be used for the production of "Chikki" by a Noida based FMCG giant.

Sucrotwist® is a compact and highly efficient cooker for most candy masses. The product stream through the cooker follows a spiral against the resistance of the vertical steam heated pipes. This results into turbulence and together with the large heat exchange surface, there are short cooking times with best possible product quality.

UPCOMING EVENTS:



PMEC

India Expo Centre, Greater Noida
25th-27th Nov, 2020
Hall: 12; Stall No.: D40



ANUTEC INTERNATIONAL FOODTEC

Bombay Exhibition Centre, Mumbai
26th-28th Nov, 2020
Hall: 1; Stall No.: C17



LOMA SYSTEMS DELIVERS X-RAY INSPECTION MACHINE X5 BULKFLOW FOR DEHYDRATED ONION POWDER IN INDIA.

Loma Systems - A division of ITW Limited through its Indian representative Vedic Pac-Systems, delivered its X-Ray Inspection Machine for Dehydrated Onion Powder Application in Gujarat, India. The Customer specializes in dehydrated onion powder, spices, herbs and vegetables. The Model X5 Bulkflow's unique geometry provides excellent detection of metallic and non-metallic particles such as stones, bones, glass, and high density plastic in bulk powder or granule form. The advanced system uses highly efficient reject options that include single flap, dual flap, multi flap or carriage retract band making the product safe for packaging and consumption.

ADAPTING TO THE NEW NORMAL

The social distancing measures are meant to keep us from physically coming into contact with other humans-and thus creating the need for virtual connection. In-person, meetings with clients and prospects are an essential part of business, but when travel is restricted, video conferencing is an excellent alternative.

As an organization which embraced the new normal, we had to ensure that we communicate across the board, across all functions to drive unified focus and ownership towards a single goal of serving to our customer needs.

Transformative change requires every function to recreate and realign itself, solve consumers' issues arising in such unprecedented times. Here at Vedic Pac-Systems, we were quick to adapt to the new normal by keeping in touch with our customers through online video conferencing.

Our departments showed prompt support for any query raised by the customer.

The service team at Vedic Pac-Systems have conducted **online operator training sessions** for customers and also provided **remote machine maintenance and service**. Client meetings were conducted through video conferencing.



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